

TECHNICAL SUPPORT

YOUR REQUEST IS OUR MISSION!

From your FREUND machine in use to the smallest circular knife for daily use in your business. Many large and small cogs have to mesh to ensure that every move is perfect and the process runs smoothly. Day after day, minute after minute - with professional reliability.

WE HAVE EVERYTHING YOU NEED FOR YOUR BUSINESS

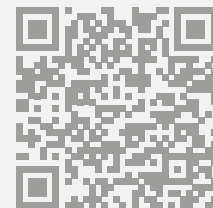
With our comprehensive range of services and spare parts, we are always prepared for your situation and your requirements.

WE LOOK AHEAD

Maintenance with foresight, precise diagnosis even remotely, maximum spare parts availability and personal, practical support - with these qualities, FREUND gives you a secure feeling of having invested correctly and optimally.

WE THINK AND ACT LIKE YOU

Our service is backed by an experienced team of experts who think and act in line with the requirements of your business - and an extensive product range of FREUND ORIGINAL parts that covers all areas of slaughtering and cutting technology. To keep things running smoothly.



**ORDER OUR SERVICE
DIRECTLY AND EASILY FROM US**

+49 5251 1659 - 0 service@freund.eu

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FREUND
GERMAN QUALITY SLAUGHTER-TOOLS



SCHERMER
STUNNER EXPERTS SINCE 1896



**TRADITION
+ INNOVATION
= FUTURE**

www.freund-germany.com



STUN-E8

ALL-ROUND PROTECTION FOR YOUR MACHINE

We recognise your need for maximum operational reliability with absolute cost certainty. That's why FREUND offers a combination of high-quality machines and first-class service. With the FREUND FULL-SERVICE service products, we guarantee you maximum operational reliability of your machine at predictable costs.

We take care of the safety of your machine.

HOW YOU PROFIT:

OPERATIONAL SAFETY

- Regular maintenance as part of our FULL-SERVICE maintenance contract minimises the risk of failure
- Use of high-quality FREUND ORIGINAL parts and operating materials

COST CERTAINTY

- Freund FULL-SERVICE covers all maintenance costs

CURRENT VALUE OF THE MACHINE

- Our model eliminates high investment costs for the purchase of machines. Instead, these are billed via transparent service flat rates, which are incurred regularly
- Your liquidity is maintained and you still benefit from modern, high-performance machines
- Regular maintenance by Freund FULL-SERVICE helps to maintain the excellent condition of your machine in the long term and maximise its service life
- It goes without saying that all maintenance and service work is documented in our system so that you can view a transparent and complete maintenance history at any time

INDIVIDUALITY

- The contractual terms of the FULL SERVICE can be flexibly adapted to your needs
- The price is individual and depends on the machine configuration and the selected conditions

RELIABLE MAINTENANCE



RELIABILITY is a top priority for our **service team**.

Regular maintenance and repair of our machines in the meat processing industry is the basis for operational **reliability, efficiency** and **value retention**.

With our customised maintenance intervals, we extend the service life of your systems and increase their operational reliability. At the same time, we minimise the risk of **downtime**, thereby **increasing productivity** and saving you costs in the long term.

Through targeted **preventive measures**, we ensure that your machines always remain in **optimum condition**. This not only guarantees **high production quality**, but also helps to ensure the long-term **efficiency of your operating processes**.

RENTAL EQUIPMENT SERVICE

In the event of unforeseen production downtimes, we offer a rental machine service that allows us to react flexibly to bottlenecks.

Our customers benefit from high-quality rental machines from our own stock, which are quickly available. In this way, we ensure that you can continue your production even in difficult times and that no orders are lost - an important aspect for the long-term success of your company..



FAST PROCESSING



In the event of problems with our machines, we have established a process that enables us to respond quickly to your concerns.

We understand how important it is to keep production flowing and do everything we can to identify and resolve problems quickly.

COMPREHENSIVE AUDIT



We carry out comprehensive inspections of our technical equipment to ensure that all machines are working properly and that the required safety standards are being met.

Through regular inspections, we can not only increase safety, but also optimise the efficiency of your production processes.

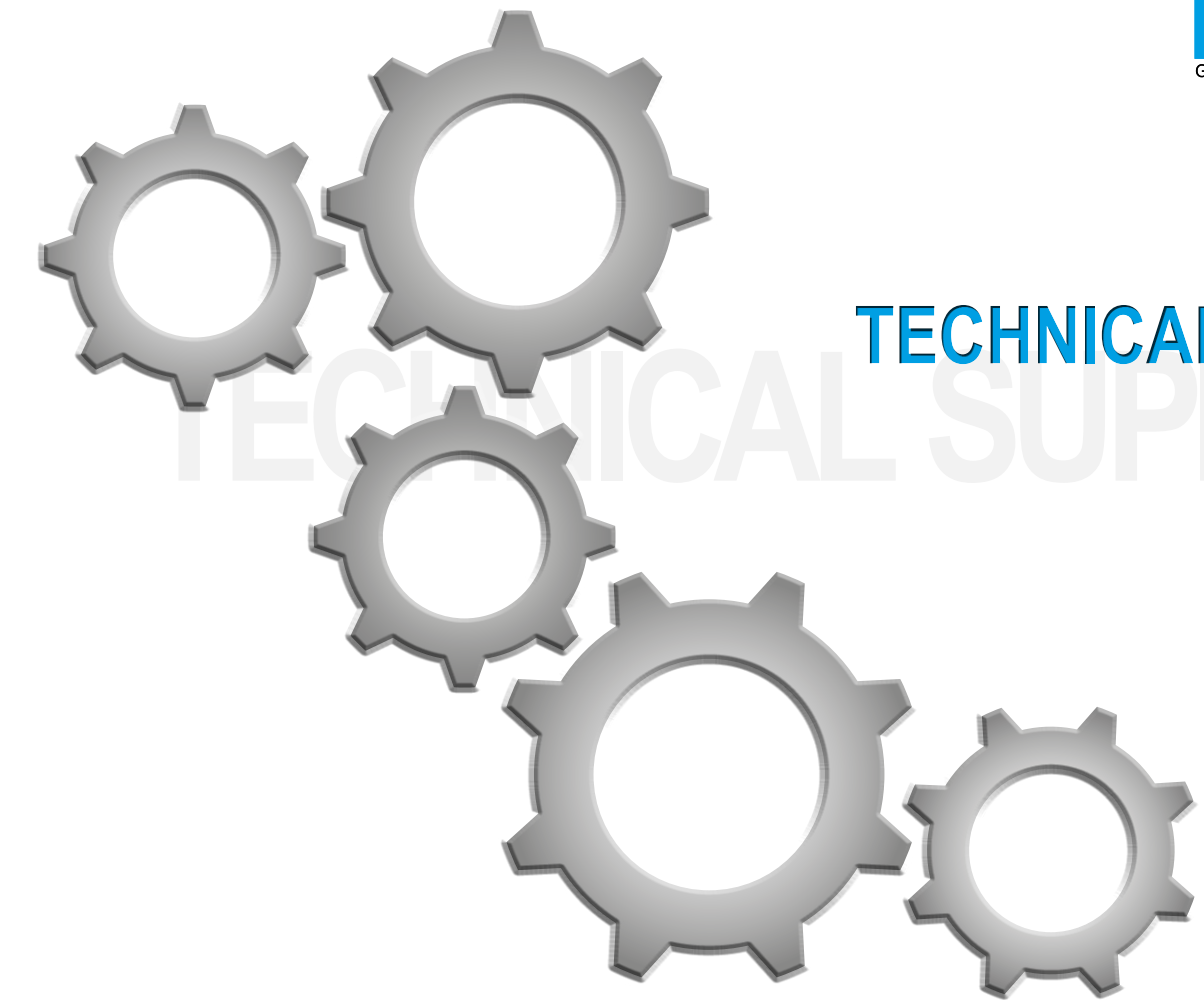
EFFICIENT REPAIR



Our experienced technicians specialise in carrying out repairs on our machines efficiently and precisely.

Thanks to our extensive knowledge of the meat processing trade and industry, we are able to quickly diagnose problems and offer targeted solutions.

This enables us to significantly reduce downtimes and ensure a smooth production process.



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