

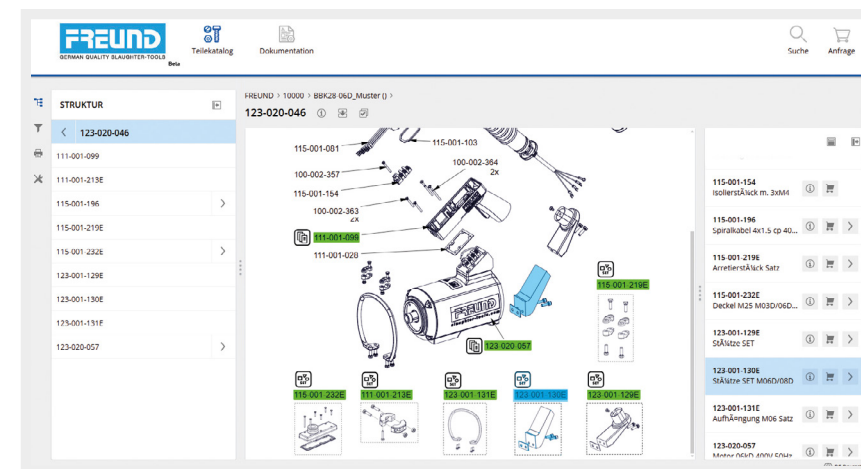
FREUND ASSISTANCE

AFTER SALES SERVICE &
INFORMATION SYSTEM

FREUND Maschinenfabrik GmbH & Co. KG

Greifswalder Straße 5
33106 Paderborn, GERMANY

+49 5251 1659 - 0
mail@freund.eu
www.freund-germany.com



DE



EN



ES



FR



RU



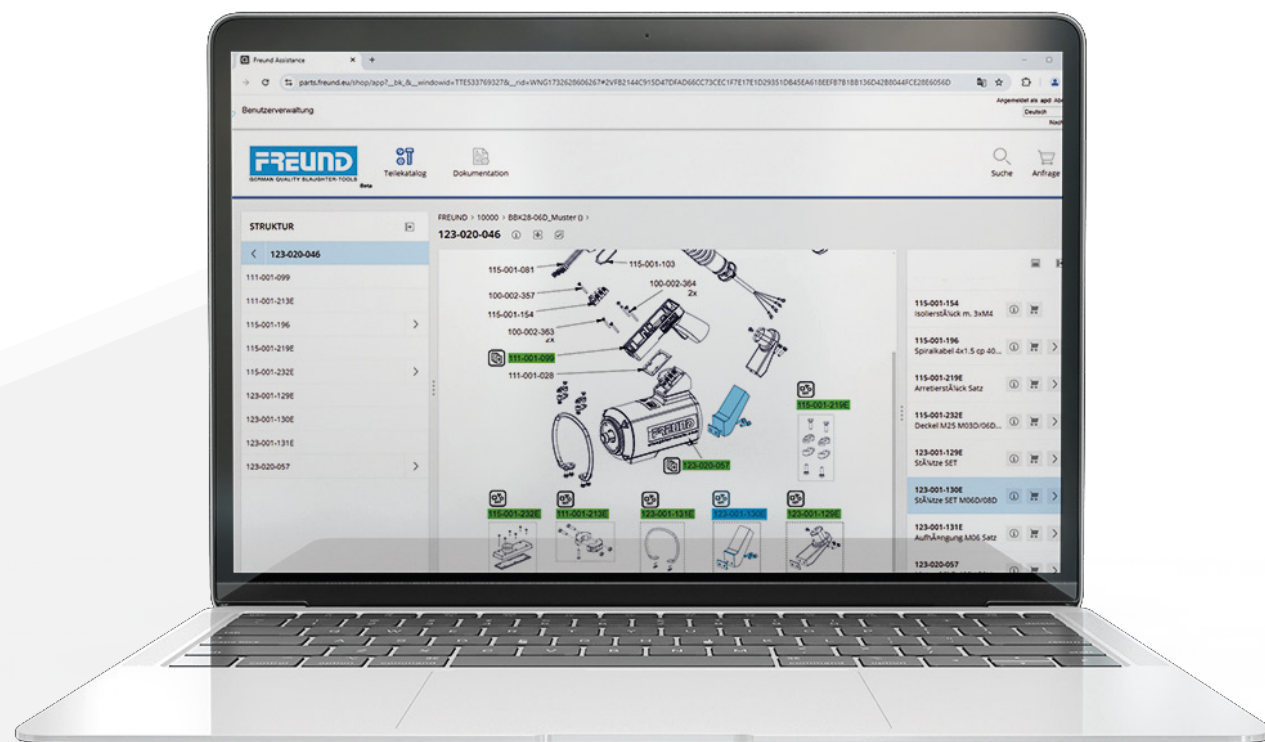
T11_apd_hjs



TRADITION
+ INNOVATION
= FUTURE

www.freund-germany.com





Mok-Up Designed by zlatko_plamenov / Freepik

FREUND ASSISTANCE

EXPERIENCE A NEW KIND OF SERVICE

With our modern customer portal, we provide you with a tool that not only ensures access to important information and services, but also the next step towards digitalisation.



- **Available 24/7:**
Access technical documentation and parts catalogues at any time. Conveniently and centrally in one place.
- **Personalised user experience:**
Customised content saves time and increases your efficiency.

THAT SPEAKS FOR THE FRIEND ASSISTANCE

- **Spare parts lists** for your FREUND products
 - ▶ machines can be found by serial number
 - ▶ also for products without serial numbers
- **Suitable visual assembly instructions (MTA)**
 - ▶ for numerous repair and maintenance tasks
- **Circuit diagrams** for your machines
- **Operating manuals** for all product lines
- **Technical information (TIN)**
 - ▶ as clear visual representations
- **Declarations of conformity**
- **Order enquiries** simply via the shopping basket system

WHAT ADVANTAGES DOES FREUND ASSISTANCE OFFER?

- less paperwork
- more productivity
- digitalised processes reduce administrative costs



Get started - everything you need is just a one click away!

<https://parts.freund.eu>



CUSTOMER PORTAL

... easily explained!